

BVG photo upload instructions

Introduction

New subscription applications for corporate customers can now be uploaded on the internet. The following instructions set out how to do this.

The procedure for post-paid customers is shown first, followed by the procedure for direct debit customers from page 11. Starting on page 22, you will find instructions for the photo upload option for existing customers, which can be used in certain cases but not prior to agreement with the corporate ticket team.

Use of the website for new customers via a subscription application

1. Post-paid contract

Access the online portal for corporate customers by clicking the following link:

<https://photoupload.bvg.de/firmenlogin>

The screenshot shows the BVG corporate login page. The header is dark with the BVG logo and navigation links: FAHRINFO, TICKETS, ABO, AKTUELL, SERVICE, MEINE BVG. The main content area is white and contains a login form with fields for 'Firmenticketvereinbarung' and 'Passwort'. Below the form are two buttons: 'Log in (Deutsch)' and 'Log in (English)'. The 'Log in (English)' button is circled in red. The footer is dark and contains various links and copyright information.


Please log in with your corporate ticket agreement and the password issued to you by the BVG.

Now please click on “Order now”.

The screenshot displays the BVG website interface for corporate customers. The top navigation bar includes links for 'Karriere', 'Unternehmen', 'Presse', and 'meinetram.de'. A breadcrumb trail indicates the user is on the 'Corporate customers' page. The left sidebar features a yellow heart logo with 'BVG' and a menu with 'FAHRINFO', 'TICKETS', 'ABO', 'AKTUELL', 'SERVICE', and 'MEINE BVG'. The main content area, titled 'How it works', lists a four-step process: 1. Ticket selection, 2. Enter required information, 3. Select and upload documents/photo, and 4. Send. Below this is a prominent yellow 'Order now' button. A 'Click here to' link points to an 'Upload a photo' button. The footer is organized into six columns of links: DIE BVG (Kurzportrait, Profil, Publikationen, Lückenschluss US), KARRIERE (Karriere bei der BVG, Stellenangebote, Ausbildung Schüler, Ausbildung Studenten), AKTUELL (Aktuelle Meldungen, Plus Kundenmagazin, Archiv), SERVICE (Kundenservice, Kundengarantie, Barrierefrei, BVG-Shop, BVG entdecken), MEINE BVG (Meine FahrInfo, Meine Verkehrsmeldungen, Meine Augenblicke, Meine News & Events), and KONTAKT (Kundenbetreuung, Kontakt, Datenschutz, FAQ, Hilfe). A second row of links includes FAHRINFO (Verkehrsmeldungen, Liniennetz, Linienninfo, FahrInfo-App, Downloads), TICKETS (Tickets kaufen, Ticket-App, Preise, Abos, Tarifinformationen), BVG TOURISTEN (Mit der BVG unterwegs, BVG-Apps, BerlKönig, BerlKönig8C, Jelbi), FÜR UNTERNEHMEN (Einkauf, Omnibus/LKW-Service, Objektnutzung, Werbung, Weiterbildung), AKTIONEN (Carsharing, Abo65plus), and PRESSE (Ansprechpartner, Filmen & Fotografieren, Pressemitteilungen, Presseverteiler).

Select your product. Now click on “Next”.

The start of the subscription can be selected for the next three months. The order has to be confirmed latest by the 10th of the previous month (e.g. start of subscription August 1st 2020, confirmed by July 10th 2020).



FAHRINFO
TICKETS
ABO
AKTUELL
SERVICE
MEINE BVG

Karriere
Unternehmen
Presse
meintraum.de

You are here: Home > Corporate customers > Ticket selection

Ticket selection
Personal details
Upload picture
Order summary

Select ticket

It's easy to order your corporate ticket online. Simply fill in the application, send it off, and you're done. The VBB-fahrCard for your corporate ticket will be sent to you in good time by post.

Please note that the prices below do not include the variable employer contribution, which must be deducted to arrive at your final price.

Bestellung für Testfirma3

Bestellen Sie jetzt Ihr Firmenticket ganz bequem online. Einfach Antrag ausfüllen, abschicken, fertig. Die VBB-fahrCard Ihres Firmentickets kommt dann rechtzeitig per Post zu Ihnen.

Bitte beachten Sie, dass der Arbeitgeberzuschuss in den unten genannten Preisen nicht enthalten ist und somit noch abgezogen werden muss.

Berlin	
Monthly payment	Annual payment
<input type="radio"/> Corporate ticket - VBB eco ticket Berlin (B-AB) 722,95 € *	<input type="radio"/> Corporate ticket - VBB eco ticket Berlin (B-AB) 691,60 €
<input type="radio"/> Corporate ticket - VBB eco ticket Berlin (B-BC) 780,90 € *	<input type="radio"/> Corporate ticket - VBB eco ticket Berlin (B-BC) 766,65 €
<input type="radio"/> Corporate ticket - VBB eco ticket Berlin (B-ABC) 957,60 € *	<input type="radio"/> Corporate ticket - VBB eco ticket Berlin (B-ABC) 929,10 €
<input type="radio"/> Corporate ticket - VBB eco ticket Berlin (B-ABC + 1 rural district) 1.320,50 € *	<input type="radio"/> Corporate ticket - VBB eco ticket Berlin (B-ABC + 1 rural district) 1.280,89 €
<input type="radio"/> Corporate ticket - VBB eco ticket Berlin (B-ABC + 2 rural districts) 1.643,50 € *	<input type="radio"/> Corporate ticket - VBB eco ticket Berlin (B-ABC + 2 rural districts) 1.594,20 €
<input type="radio"/> Corporate ticket - VBB eco ticket Entire network area 1.980,75 € *	<input type="radio"/> Corporate ticket - VBB eco ticket Entire network area 1.921,38 €

*) If you choose to pay monthly, the overall amount is paid in monthly instalments. Any rounding differences arising from splitting the annual payment into monthly instalments are settled with the final payment.

Please select the start date for your subscription

Start of subscription:


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Your selected ticket
You haven't selected a ticket yet.

More questions? [Get more information on corporate tickets here.](#)

Next >

Enter your personal details.



FAHRINFO

TICKETS

ABO

AKTUELL

SERVICE

MEINE BVG

→ Kontoeinstellungen

Registrieren

Login

→ Mehr über Meine BVG

→ Meine Favoriten

→ Meine Verkehrsmeldungen

→ Meine Bestellungen

→ BVG Club

Vergünstigungen

Veranstaltungen

→ Meine Augenblicke

Alle Augenblicke

Augenblick eingeben

Nachrichten

Augenblick Alarm

Mehr über Meine Augenblicke

FAQ Meine Augenblicke

* Mandatory

Title: *

Mr. ▾

First name: *

Testing

Last name: *

Tester

Your date of birth

Date of birth: *

7 ▾

7 ▾

1995 ▾

Telephone:

Email: *

tester@testing.de

Confirm email address: *

tester@testing.de

Below the section for your personal details, you can cancel an existing BVG contract, to be replaced by your new corporate ticket, as a gesture of goodwill.

Cancellation – existing subscription

No subscription cancellation ▾ ⓘ

If you do not wish to cancel an existing contract, leave the setting at “No subscription cancellation”.

Select “Cancel BVG subscription” if you wish to cancel an existing BVG subscription. Now enter your customer number (x-x digits) in the left-hand box and your four-digit contract number (e.g. 0001) in the right-hand box.

Cancellation – existing subscription ⓘ

cancel subscription – BVG ▾

Customer number * - Contract number *

- 0001 ⓘ

Please use your customer number. This does not correspond to the number of your VBB-*fahrCard*.

If you wish to cancel an existing contract of any other contract partner (e.g. S-Bahn Berlin) please directly contact the according company.

Cancellation – existing subscription ⓘ

cancel subscription – other VBB-public transport company ▾

If you want to cancel your subscription with another VBB-public transport company due to your request of a BVG-company ticket, please contact the according public transport company directly. The logo on your VBB-*fahrCard* shows you which public transport company manages your current subscription. The order confirmation send to your mail address after finishing the ordering process and confirmation by your employer, can be used as verification for your BVG-company ticket request. Please add it to your cancellation request of your current subscription, so that a cancellation of goodwill can be used. The cancellation period of your current subscription must not be violated

Now select at least the first two checkboxes below. Then click on “Upload picture”.

Please indicate your agreement with the following statements:

- ☐ I accept the [terms and conditions for corporate tickets](#) and have read and understood the [privacy policy](#). *
- ☐ I acknowledge the latest version of the [Collective Fares Scale of Transport Companies in the Berlin-Brandenburg Public Transport Network \(VBB Fares Scale\)](#). The VBB Fares Scale is available at all sales outlets, at www.BVG.de/en, and in the Berlin official gazette. *
- ☐ Please tick to indicate your consent:
- I authorise the BVG to regularly send me a newsletter by email, which will also contain [advertising from the BVG or its cooperation partners](#) (for BVG products/events or third-party products/events), and to store and use the data I have provided above, including my email address, for this purpose. My data, including my email address, will not be passed on to third parties. I can withdraw this consent at any time.

Get more [information](#) on corporate tickets here.

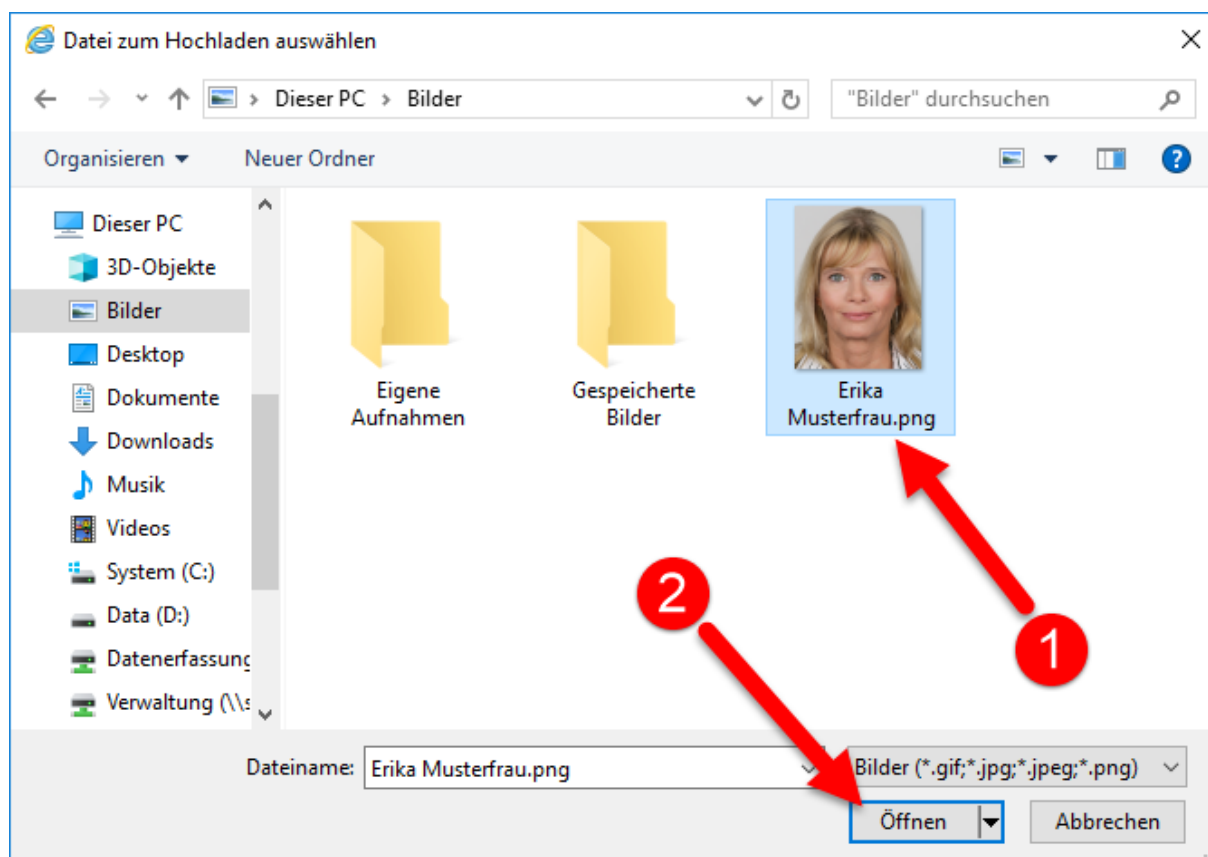
◀ Back

Upload picture ▶

Upload your passport picture. Do this by clicking on the “Add file” button. You can only upload one passport photo.

The screenshot shows the BVG website interface. On the left is a dark sidebar with the BVG logo and a menu: FAHRINFO, TICKETS, ABO, AKTUELL, SERVICE, and MEINE BVG. The main content area has a breadcrumb trail: 'You are here: Home > Corporate customers > Upload picture'. Below this is a progress bar with four steps: 'Ticket selection', 'Personal details', 'Upload picture' (which is highlighted), and 'Order summary'. The 'Upload picture' section has the heading 'Upload picture' and the instruction 'Add photo:'. Below this is a table with columns: 'Type', 'Number', 'Add', and 'Delete'. The table contains one row: 'Passport photo for VBB-fahrCard', '0/1', an 'Add file' button, and a delete icon. Below the table, it says '* Format: JPG, PNG, BMP, GIF max. 8 MB'. At the bottom of the section are two buttons: 'Back' and 'Order summary'.

A file selection box now opens. Find the passport photo on your computer, e.g. in “Pictures”. Click on the desired picture (1) and then on “Open” (2). You can select gif, jpg, jpeg, or png files with a maximum file size of 8 MB.



The selected picture can now be edited. Please make sure that the subscriber's face fills the available space similarly to the example photo below. The red background must also not be visible anywhere.



Picture editing



Next

* Format: JPG,PNG,BMP,GIF max. 8MB



This button tilts the picture left. Click the button multiple times to tilt the picture further.



This button reduces the size of the picture. Click the button multiple times to reduce the picture size further.



This button undoes any changes to the picture.



This button enlarges the picture. Click the button multiple times to enlarge the picture further.



This button tilts the picture right. Click the button multiple times to tilt the picture further.

Once you are happy with the picture, click on "Next".

You will see that a picture was uploaded.

The screenshot shows the BVG corporate customer portal. On the left is a dark sidebar with the BVG logo and navigation links: FAHRINFO, TICKETS, ABO, AKTUELL, SERVICE, and MEINE BVG. The main content area has a breadcrumb trail: 'You are here: Home > Corporate customers > Upload picture'. Below this is a progress bar with four steps: 'Ticket selection', 'Personal details', 'Upload picture' (which is highlighted), and 'Order summary'. The 'Upload picture' section is titled 'Upload picture' and includes an 'Add photo:' label. Below this is a table with columns: 'Type', 'Number', 'Add', and 'Delete'. The table contains one row: 'Passport photo for VBB-fahrCard', '1/1', 'Add file', and a delete button (a yellow square with a black 'x'). Below the table, a message states: 'File: 7photoupload.JPG Successfully added'. There is a checkbox with the text: 'I have read and understood the [information](#) relating to photos.' Below this is a note: '* Format: JPG, PNG, BMP, GIF max. 8MB'. At the bottom are two yellow buttons: 'Back' and 'Order summary'.

Type	Number	Add	Delete
Passport photo for VBB-fahrCard	1/1	Add file	

You cannot add any further pictures, but you can delete the picture you uploaded by clicking on the button and then adding a new picture as set out above.

Now confirm that you have read and understood the information relating to the photo and then click on "Order summary".

You will be shown a summary of the information you provided. Corrections can be made by clicking on the “Change” buttons.

The screenshot shows the BVG corporate ticket order summary page. On the left is a dark sidebar with the BVG logo and navigation links: FAHRINFO, TICKETS, ABO, AKTUELL, SERVICE, and MEINE BVG. The main content area has a breadcrumb trail: "You are here: Home > Corporate customers > Order summary". Below this is a progress bar with four steps: "Ticket selection", "Personal details", "Upload picture", and "Order summary" (which is highlighted). The "Order summary" section contains two main blocks: "Your corporate ticket" and "Your personal details", each with a yellow "Change" button. The "Your corporate ticket" block shows: "Corporate ticket - VBB eco-ticket Berlin (B-AB)", "722,95 €", "Berlin AB", "Start: 08-2020", and "Monthly payment". The "Your personal details" block shows: "Mr.", "Testing Tester", "tester@testing.de", "Date of birth: 01.01.1988", and "Cancellation of existing subscription: No". At the bottom, a note states: "After you submit your order, your BVG corporate ticket application will be sent to your employer's contact person to confirm that you work with the company." A yellow button "Place binding order now >" is at the bottom right.

Karriere Unternehmen Presse meinetram.de

You are here: Home > Corporate customers > Order summary

Ticket selection Personal details Upload picture Order summary

Order summary

Your corporate ticket [Change](#)

Corporate ticket - VBB eco-ticket Berlin (B-AB)
722,95 €
Berlin AB

Start: 08-2020
Monthly payment

Your personal details [Change](#)

Mr.
Testing Tester

tester@testing.de
Date of birth: 01.01.1988

Cancellation of existing subscription: No

After you submit your order, your BVG corporate ticket application will be sent to your employer's contact person to confirm that you work with the company.

[Place binding order now >](#)

If everything is correct, click on “Place binding order now”.

You will receive confirmation that your order has been received.

The screenshot shows the BVG corporate customer portal. At the top, there is a navigation bar with links: Karriere, Unternehmen, Presse, and meinetrans.de. Below this, a breadcrumb trail reads: You are here: Home > Corporate customers > Thank you.

The main content area displays a 'Thank you' message for a BVG corporate ticket application. The text states: 'Thank you for your BVG corporate ticket application. It will now be checked by your employer. Following verification, you will be sent an order confirmation from our IT service provider Sal.A iT Services GmbH. This process may take a few days. In the meantime, if you have any question relating to your application, please get in touch with your employer's contact person, stating your order number 9065339. You can now close this window.'

The left sidebar contains a menu with the following items: FAHRINFO, TICKETS, ABO, AKTUELL, SERVICE, and MEINE BVG. Below this, there are six columns of links categorized under: DIE BVG, KARRIERE, AKTUELL, SERVICE, MEINE BVG, and KONTAKT. The footer contains copyright information: © 2020 Berliner Verkehrsbetriebe, and links to Impressum, Datenschutz, AGB Onlineshop, Nutzungsordnung, Fahrgastrechte, and Cookies.

The company will now be asked to confirm the request via the order portal. If you are entitled to receipt a company ticket, the company has to confirm your request until the 10th of the previous months.

If your company confirms on time, you will both receive an order confirmation by mail and your request can be seen as „confirmed“ in our administration portal

If your request will not be confirmed on time, it will expire. In this respect again you will both be informed by mail.

2. Direct debit contract

Access the online portal for corporate customers by clicking the following link:

<https://photoupload.bvg.de/firmenlogin>

The screenshot shows the corporate login interface of the BVG. At the top right, there are links for 'Karriere', 'Unternehmen', 'Presse', and 'meinetram.de'. Below these, a breadcrumb trail reads 'Sie sind hier: Home > Firmenkunden > Anmeldung'. The main login area contains two input fields: 'Firmenticketvereinbarung:' and 'Passwort:'. Below these fields are two yellow buttons: 'Log in (Deutsch) >' and 'Log in (English) >'. The 'Log in (English) >' button is highlighted with a red circle. The left sidebar lists various services: FAHRINFO, TICKETS, ABO, AKTUELL, SERVICE, and MEINE BVG. The footer is divided into six columns of links: DIE BVG, KARRIERE, AKTUELL, SERVICE, MEINE BVG, and KONTAKT in the first row; and FAHRINFO, TICKETS, BVG TOURISTEN, FÜR UNTERNEHMEN, AKTIONEN, and PRESSE in the second row. At the very bottom, there is a copyright notice '© 2020 Berliner Verkehrsbetriebe' and a row of links: Impressum, Datenschutz, AGB Onlineshop, Nutzungsordnung, Fahrgastrechte, and Cookies.

Please log in with your corporate ticket agreement and the password issued to you by the BVG.

Now please click on “Order now”.

The screenshot displays the BVG website interface for corporate customers. The top navigation bar includes links for 'Karriere', 'Unternehmen', 'Presse', and 'meinetrtram.de'. A breadcrumb trail indicates the user's location: 'You are here: Home > Corporate customers'.

Left Sidebar:

- BVG** (Logo)
- FAHRINFO
- TICKETS
- ABO
- AKTUELL
- SERVICE
- MEINE BVG

Main Content Area:

How it works

- 1 Ticket selection
- 2 Enter required information
- 3 Select and upload documents/photo
- 4 Send

Order now

Click here to


Upload a photo

Footer:

DIE BVG Kurzportrait Profil Publikationen Lückenschluss US	KARRIERE Karriere bei der BVG Stellenangebote Ausbildung Schüler Ausbildung Studenten	AKTUELL Aktuelle Meldungen Plus Kundenmagazin Archiv	SERVICE Kundenservice Kundengarantie Barrierefrei BVG-Shop BVG entdecken	MEINE BVG Meine FahrInfo Meine Verkehrsmeldungen Meine Augenblicke Meine News & Events	KONTAKT Kundenbetreuung Kontakt Datenschutz FAQ Hilfe
FAHRINFO Verkehrsmeldungen Liniennetz Linienninfo FahrInfo-App Downloads	TICKETS Tickets kaufen Ticket-App Preise Abos Tarifinformationen	BVG TOURISTEN Mit der BVG unterwegs BVG-Apps BerlKönig BerlKönig8C Jelbi	FÜR UNTERNEHMEN Einkauf Omnibus/LKW-Service Objektnutzung Werbung Weiterbildung	AKTIONEN Carsharing Abo65plus	PRESSE Ansprechpartner Filmen & Fotografieren Pressemitteilungen Presseverteiler

Select your product. Now click on “Next”.

The start of the subscription can be selected for the next three months. The order has to be confirmed latest by the 10th of the previous month (e.g. start of subscription August 1st 2020, confirmed by July 10th 2020).



FAHRINFO
TICKETS
ABO
AKTUELL
SERVICE
MEINE BVG

Karriere
Unternehmen
Presse
meintram.de

You are here: Home > Corporate customers > Ticket selection

Ticket selection
Personal details
Upload picture
Order summary

Select ticket

It's easy to order your corporate ticket online. Simply fill in the application, send it off, and you're done. The VBB-*fahrCard* for your corporate ticket will be sent to you in good time by post.

Please note that the prices below do not include the variable employer contribution, which must be deducted to arrive at your final price.

Bestellung für Testfirma3

Bestellen Sie jetzt Ihr Firmenticket ganz bequem online. Einfach Antrag ausfüllen, abschicken, fertig. Die VBB-*fahrCard* Ihres Firmentickets kommt dann rechtzeitig per Post zu Ihnen.

Bitte beachten Sie, dass der Arbeitgeberzuschuss in den unten genannten Preisen nicht enthalten ist und somit noch abgezogen werden muss.

Berlin	
Monthly payment	Annual payment
<input type="radio"/> Corporate ticket - VBB eco ticket Berlin (B-AB) 722,95 € *	<input type="radio"/> Corporate ticket - VBB eco ticket Berlin (B-AB) 691,60 €
<input type="radio"/> Corporate ticket - VBB eco ticket Berlin (B-BC) 780,90 € *	<input type="radio"/> Corporate ticket - VBB eco ticket Berlin (B-BC) 766,65 €
<input type="radio"/> Corporate ticket - VBB eco ticket Berlin (B-ABC) 957,60 € *	<input type="radio"/> Corporate ticket - VBB eco ticket Berlin (B-ABC) 929,10 €
<input type="radio"/> Corporate ticket - VBB eco ticket Berlin (B-ABC + 1 rural district) 1.320,50 € *	<input type="radio"/> Corporate ticket - VBB eco ticket Berlin (B-ABC + 1 rural district) 1.280,89 €
<input type="radio"/> Corporate ticket - VBB eco ticket Berlin (B-ABC + 2 rural districts) 1.643,50 € *	<input type="radio"/> Corporate ticket - VBB eco ticket Berlin (B-ABC + 2 rural districts) 1.594,20 €
<input type="radio"/> Corporate ticket - VBB eco ticket Entire network area 1.980,75 € *	<input type="radio"/> Corporate ticket - VBB eco ticket Entire network area 1.921,38 €

*) If you choose to pay monthly, the overall amount is paid in monthly instalments. Any rounding differences arising from splitting the annual payment into monthly instalments are settled with the final payment.

Please select the start date for your subscription

Start of subscription:

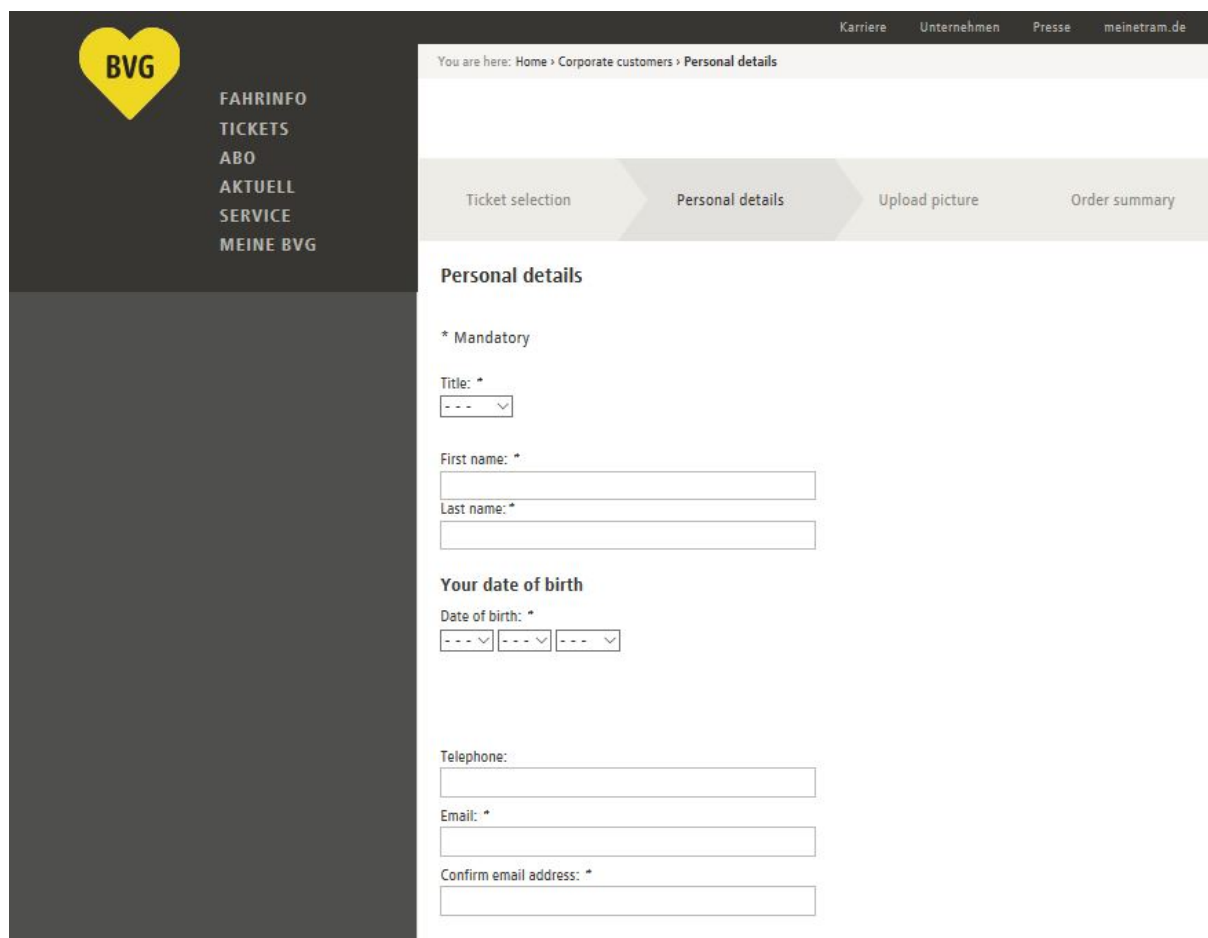
--

Your selected ticket
You haven't selected a ticket yet.

More questions? [Get more information on corporate tickets here.](#)

Next >

Enter your personal details.



The screenshot displays the BVG corporate customer portal. On the left is a dark sidebar with the BVG logo (a yellow heart with 'BVG' in black) and a menu: FAHRINFO, TICKETS, ABO, AKTUELL, SERVICE, and MEINE BVG. The top navigation bar includes links for Karriere, Unternehmen, Presse, and meinetram.de. A breadcrumb trail reads 'You are here: Home > Corporate customers > Personal details'. Below this is a progress bar with four steps: Ticket selection, Personal details (active), Upload picture, and Order summary. The main content area is titled 'Personal details' and includes a '* Mandatory' section. The form fields are: Title: * (dropdown menu), First name: * (text input), Last name: * (text input), Your date of birth (Date of birth: * with three dropdown menus for day, month, and year), Telephone: (text input), Email: * (text input), and Confirm email address: * (text input).

BVG

FAHRINFO
TICKETS
ABO
AKTUELL
SERVICE
MEINE BVG

Karriere Unternehmen Presse meinetram.de

You are here: Home > Corporate customers > Personal details

Ticket selection Personal details Upload picture Order summary

Personal details

* Mandatory

Title: *

First name: *

Last name: *

Your date of birth

Date of birth: *

Telephone:

Email: *

Confirm email address: *

Below the section for your personal details, you can cancel an existing BVG contract, to be replaced by your new corporate ticket, as a gesture of goodwill.

If you do not wish to cancel an existing contract, leave the setting at “No subscription cancellation”.

Select “Cancel BVG subscription” if you wish to cancel an existing BVG subscription. Now enter your customer number (x-x digits) in the left-hand box and your four-digit contract number (e.g. 0001) in the right-hand box.

Cancellation – existing subscription ?

cancel subscription – BVG

Customer number * - Contract number *

- 0001 ?

Please use your customer number. This does not correspond to the number of your VBB-*fahrCard*.

If you wish to cancel an existing contract of any other contract partner (e.g. S-Bahn Berlin) please directly contact the according company.

Cancellation – existing subscription ?

cancel subscription – other VBB-public transport company

If you want to cancel your subscription with another VBB-public transport company due to your request of a BVG-company ticket, please contact the according public transport company directly. The logo on your VBB-*fahrCard* shows you which public transport company manages your current subscription. The order confirmation send to your mail address after finishing the ordering process and confirmation by your employer, can be used as verification for your BVG-company ticket request. Please add it to your cancellation request of your current subscription, so that a cancellation of goodwill can be used. The cancellation period of your current subscription must not be violated

Now select at least the first two checkboxes below. Then click on “Upload picture”.

Please indicate your agreement with the following statements:

- ☐ I accept the [terms and conditions for corporate tickets](#) and have read and understood the [privacy policy](#). *
- ☐ I acknowledge the latest version of the [Collective Fares Scale of Transport Companies in the Berlin-Brandenburg Public Transport Network \(VBB Fares Scale\)](#). The VBB Fares Scale is available at all sales outlets, at www.BVG.de/en, and in the Berlin official gazette. *
- ☐ Please tick to indicate your consent:
- I authorise the BVG to regularly send me a newsletter by email, which will also contain [advertising from the BVG or its cooperation partners](#) (for BVG products/events or third-party products/events), and to store and use the data I have provided above, including my email address, for this purpose. My data, including my email address, will not be passed on to third parties. I can withdraw this consent at any time.

Get more [information](#) on corporate tickets here.

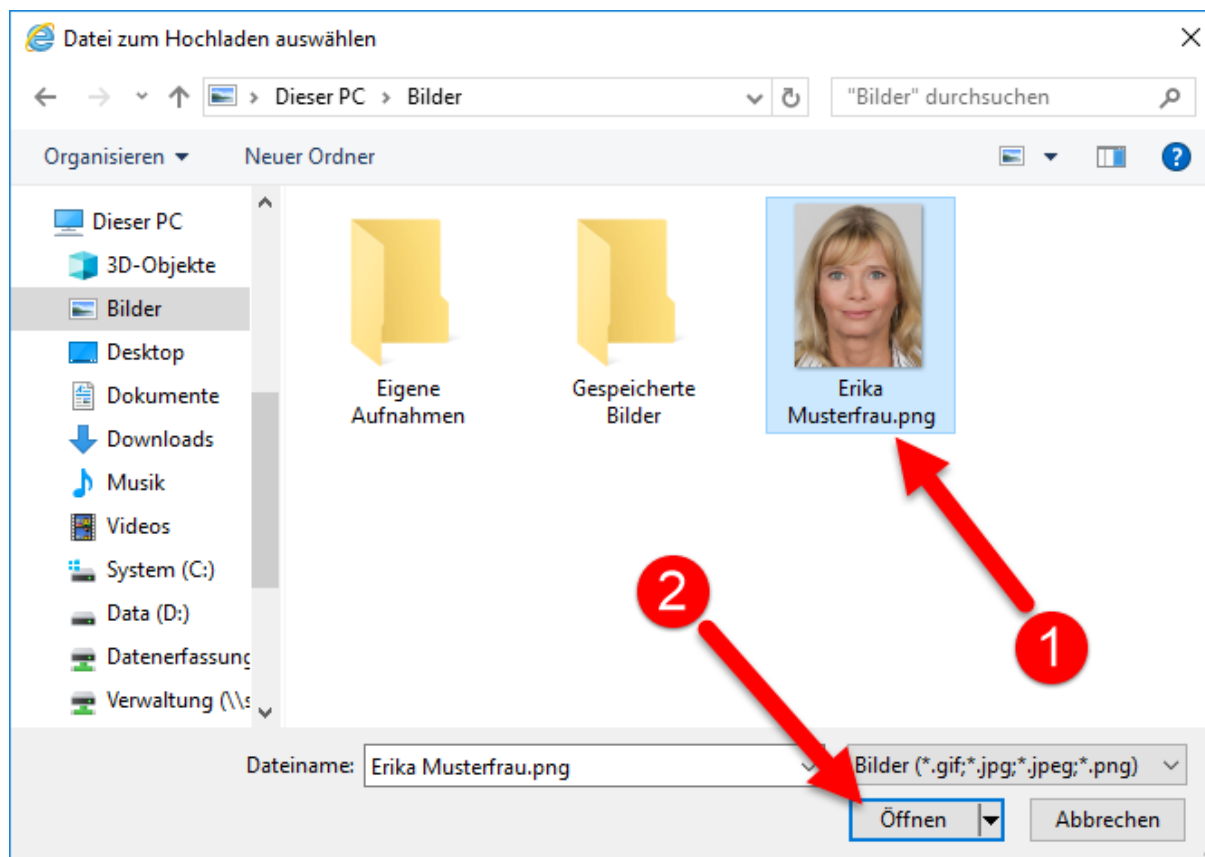
◀ Back

Upload picture ▶

Upload your passport picture. Do this by clicking on the “Add file” button. You can only upload one passport photo.

The screenshot shows the BVG website interface. On the left is a dark sidebar with the BVG logo and a menu: FAHRINFO, TICKETS, ABO, AKTUELL, SERVICE, and MEINE BVG. The main content area has a breadcrumb trail: 'You are here: Home > Corporate customers > Upload picture'. Below this is a progress bar with four steps: 'Ticket selection', 'Personal details', 'Upload picture' (which is highlighted), and 'Order summary'. The 'Upload picture' section has the heading 'Upload picture' and the instruction 'Add photo:'. Below this is a table with columns: Type, Number, Add, and Delete. The table contains one row: 'Passport photo for VBB-fahrCard', '0/1', an 'Add file' button, and a delete icon. Below the table, it says '* Format: JPG, PNG, BMP, GIF max. 8 MB'. At the bottom of the section are two buttons: 'Back' and 'Order summary'.

A file selection box now opens. Find the passport photo on your computer, e.g. in “Pictures”. Click on the desired picture (1) and then on “Open” (2). You can select gif, jpg, jpeg, or png files with a maximum file size of 8 MB.



The selected picture can now be edited. Please make sure that the subscriber's face fills the available space similarly to the example photo below. The red background must also not be visible anywhere.



Picture editing



Next

* Format: JPG,PNG,BMP,GIF max. 8MB



This button tilts the picture left. Click the button multiple times to tilt the picture further.



This button reduces the size of the picture. Click the button multiple times to reduce the picture size further.



This button undoes any changes to the picture.



This button enlarges the picture. Click the button multiple times to enlarge the picture further.



This button tilts the picture right. Click the button multiple times to tilt the picture further.

Once you are happy with the picture, click on "Next".

You will see that a picture was uploaded.

The screenshot shows the BVG corporate customer portal. On the left is a dark sidebar with the BVG logo and navigation links: FAHRINFO, TICKETS, ABO, AKTUELL, SERVICE, and MEINE BVG. The main content area has a breadcrumb trail: 'You are here: Home > Corporate customers > Upload picture'. Below this is a progress bar with four steps: 'Ticket selection', 'Personal details', 'Upload picture' (which is highlighted), and 'Order summary'. The 'Upload picture' section is titled 'Upload picture' and includes an 'Add photo:' label. Below this is a table with columns: Type, Number, Add, and Delete. The table contains one row: 'Passport photo for VBB-fahrCard', '1/1', 'Add file', and a delete button (a yellow square with a black 'x'). Below the table, a message states: 'File: 7photoupload.JPG Successfully added'. There is a checkbox with the text: 'I have read and understood the [information](#) relating to photos.' Below this is a note: '* Format: JPG, PNG, BMP, GIF max. 8MB'. At the bottom are two yellow buttons: 'Back' and 'Order summary'.

Type	Number	Add	Delete
Passport photo for VBB-fahrCard	1/1	Add file	

File: 7photoupload.JPG Successfully added

☐ I have read and understood the [information](#) relating to photos.

* Format: JPG, PNG, BMP, GIF max. 8MB

[Back](#) [Order summary](#)

You cannot add any further pictures, but you can delete the picture you uploaded by clicking on the button and then adding a new picture as set out above.

Now confirm that you have read and understood the information relating to the photo and then click on "Order summary".

Please now enter your IBAN and select the checkbox to consent to the use of the SEPA direct debit mandate and a credit check.

If you are the account holder, please click on “is the applicant”. If you are not the account holder, please click on “is not the applicant” and then enter the information on the account holder.

Then click on “Order summary”.

The screenshot displays the BVG corporate customer portal. On the left is a dark sidebar with the BVG logo and navigation links: FAHRINFO, TICKETS, ABO, AKTUELL, SERVICE, and MEINE BVG. The main content area has a dark header with a search bar and links for Karriere, Unternehmen, Presse, Kontakt, and language settings. Below the header, a breadcrumb trail reads: You are here: Home > Corporate customers > Enter account information. A progress bar shows five steps: Ticket selection, Personal details, Upload picture, Enter account information (current), and Order summary. The 'Enter account information' section includes a mandatory field for IBAN, a radio button selection for 'Account holder' (is the applicant / is not the applicant), and a checkbox for 'SEPA direct debit mandate/direct debit authorisation'. At the bottom are yellow buttons for 'Back' and 'Order summary'.

BVG

FAHRINFO
TICKETS
ABO
AKTUELL
SERVICE
MEINE BVG

Suche

Karriere / Unternehmen / Presse / Kontakt / / Deutsch

You are here: Home > Corporate customers > Enter account information

Ticket selection Personal details Upload picture **Enter account information** Order summary

Enter account information

* Mandatory

Your account details

IBAN: *

Account holder: *

☐ is the applicant

☐ is not the applicant

SEPA direct debit mandate/direct debit authorisation

☐ I authorise the BVG to collect payments from my account using the SEPA direct debit scheme. At the same time, I instruct my bank to honour the direct debit collected by the BVG. Note: I may request a refund of the charged amount within eight weeks, starting from the direct debit date. The terms and conditions agreed with my bank apply in this case. In the process of creating the contract, a credit check will be carried out for each new contract or contract change. The information provided on this order form will be processed and stored by BVG for subscription management purposes in accordance with the provisions of data protection law.

Back Order summary

You will be shown a summary of the information you provided. Corrections can be made by clicking on the “Change” buttons.

The screenshot shows the 'Order summary' page of the BVG corporate ticket application. The page has a dark grey header with the BVG logo on the left and navigation links on the right. A search bar is also present in the header. Below the header, a breadcrumb trail indicates the user's location: 'You are here: Home > Corporate customers > Order summary'. A progress bar shows the steps: 'Ticket selection', 'Personal details', 'Upload picture', 'Enter account information', and 'Order summary', with 'Order summary' being the current step. The main content area is titled 'Order summary' and contains three sections: 'Your corporate ticket', 'Your personal details', and 'Your account details'. Each section has a 'Change' button. The 'Your corporate ticket' section shows 'Corporate ticket - VBB eco-ticket Berlin (B-AB)' for 713,00 €, valid in Berlin AB, starting in 04-2020, with a monthly payment. The 'Your personal details' section shows the user's name as Mr. Test test, address as Albertstr. 12, 10827 Berlin, email as testermaen@test.de, and date of birth as 04.06.1979. The 'Your account details' section shows the IBAN as DE2710077770209299700. At the bottom, a note states: 'After you submit your order, your BVG corporate ticket application will be sent to your employer's contact person to confirm that you work with the company.' A yellow button labeled 'Place binding order now >' is at the bottom right.

BVG

FAHRINFO
TICKETS
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SERVICE
MEINE BVG

Suche

Karriere / Unternehmen / Presse / Kontakt / A-A* / Deutsch

You are here: Home > Corporate customers > Order summary

Ticket selection Personal details Upload picture Enter account information **Order summary**

Order summary

Your corporate ticket [Change](#)

Corporate ticket - VBB eco-ticket Berlin (B-AB)
713,00 €
Berlin AB

Start: 04-2020
Monthly payment

Your personal details [Change](#)

Mr.
Test test
Albertstr. 12
10827 Berlin

testermaen@test.de
Date of birth: 04.06.1979

Cancellation of existing subscription: No

Your account details [Change](#)

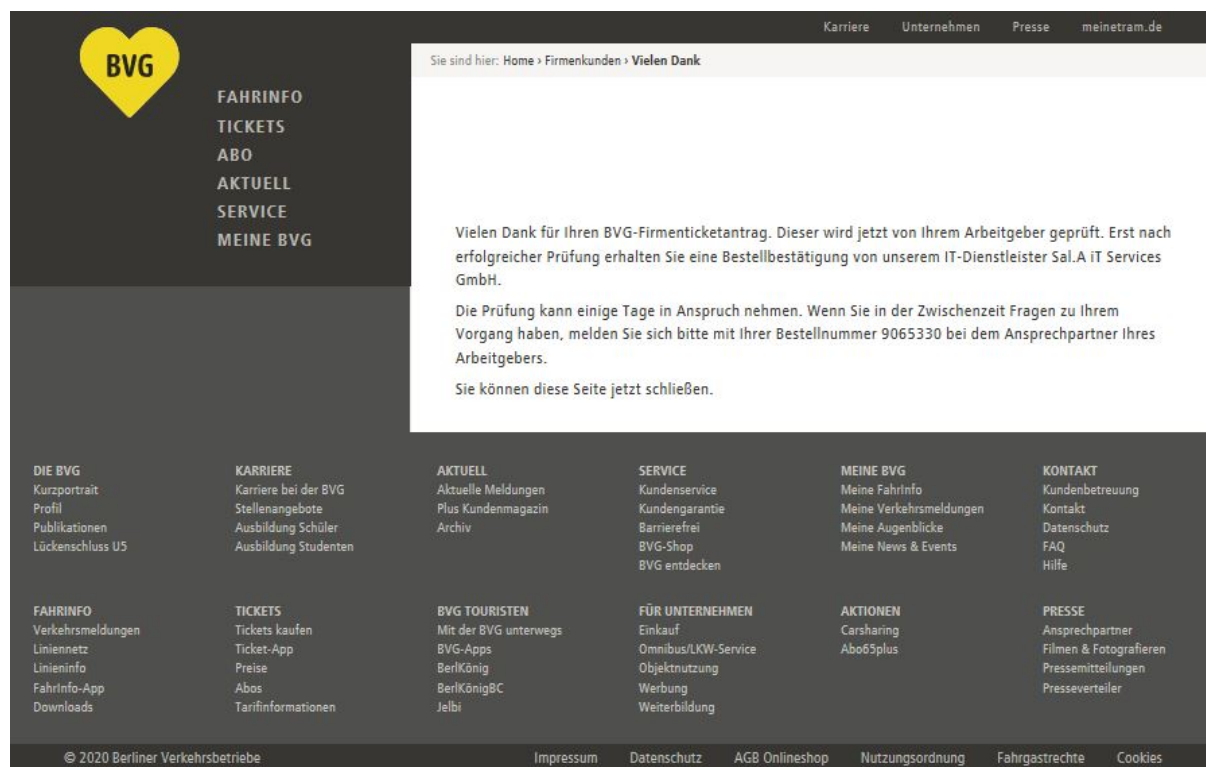
IBAN: DE2710077770209299700

After you submit your order, your BVG corporate ticket application will be sent to your employer's contact person to confirm that you work with the company.

[Place binding order now >](#)

If everything is correct, click on “Place binding order now”.

You will receive confirmation that your order has been received.



BVG

Karriere Unternehmen Presse meinetram.de

Sie sind hier: Home > Firmenkunden > Vielen Dank

Vielen Dank für Ihren BVG-Firmenticketantrag. Dieser wird jetzt von Ihrem Arbeitgeber geprüft. Erst nach erfolgreicher Prüfung erhalten Sie eine Bestellbestätigung von unserem IT-Dienstleister Sal.A IT Services GmbH.

Die Prüfung kann einige Tage in Anspruch nehmen. Wenn Sie in der Zwischenzeit Fragen zu Ihrem Vorgang haben, melden Sie sich bitte mit Ihrer Bestellnummer 9065330 bei dem Ansprechpartner Ihres Arbeitgebers.

Sie können diese Seite jetzt schließen.

DIE BVG
Kurzportrait
Profil
Publikationen
Lückenschluss U5

KARRIERE
Karriere bei der BVG
Stellenangebote
Ausbildung Schüler
Ausbildung Studenten

AKTUELL
Aktuelle Meldungen
Plus Kundenmagazin
Archiv

SERVICE
Kundenservice
Kundengarantie
Barrierefrei
BVG-Shop
BVG entdecken

MEINE BVG
Meine FahrInfo
Meine Verkehrsmeldungen
Meine Augenblicke
Meine News & Events

KONTAKT
Kundenbetreuung
Kontakt
Datenschutz
FAQ
Hilfe

FAHRINFO
Verkehrsmeldungen
Liniennetz
Linieninfo
FahrInfo-App
Downloads

TICKETS
Tickets kaufen
Ticket-App
Preise
Abos
Tarifinformationen

BVG TOURISTEN
Mit der BVG unterwegs
BVG-Apps
BerlKönig
BerlKönigBC
Jelbi

FÜR UNTERNEHMEN
Einkauf
Omnibus/LKW-Service
Objektnutzung
Werbung
Weiterbildung

AKTIONEN
Carsharing
Abo65plus

PRESSE
Ansprechpartner
Filmen & Fotografieren
Pressemittteilungen
Presseverteiler

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The company will now be asked to confirm the request via the order portal. If you are entitled to receive a company ticket, the company has to confirm your request until the 10th of the previous months.

If your company confirms on time, you will both receive an order confirmation by mail and your request can be seen as „confirmed“ in our administration portal

If your request will not be confirmed on time, it will expire. In this respect again you will both be informed by mail.

3. Use of the website for existing customers (photo upload only at present)

Access the online portal for corporate customers by clicking the following link:

<https://photoupload.bvg.de/firmenlogin>

The screenshot shows the BVG corporate login page. The header includes the BVG logo and navigation links: Karriere, Unternehmen, Presse, and meintram.de. The main content area has a login form with the following fields and buttons:

- Sie sind hier: Home > Firmenkunden > Anmeldung
- Firmenticketvereinbarung:
- Passwort:
- Log in (Deutsch) >
- Log in (English) > (circled in red)

The footer contains a grid of links for various services:

- DIE BVG**
 - Kurzportrait
 - Profil
 - Publikationen
 - Lückenschluss US
- KARRIERE**
 - Karriere bei der BVG
 - Stellenangebote
 - Ausbildung Schüler
 - Ausbildung Studenten
- AKTUELL**
 - Aktuelle Meldungen
 - Plus Kundenmagazin
 - Archiv
- SERVICE**
 - Kundenservice
 - Kundengarantie
 - Barrierefrei
 - BVG-Shop
 - BVG entdecken
- MEINE BVG**
 - Meine FahrInfo
 - Meine Verkehrsmeldungen
 - Meine Augenblicke
 - Meine News & Events
- KONTAKT**
 - Kundenbetreuung
 - Kontakt
 - Datenschutz
 - FAQ
 - Hilfe
- FAHRINFO**
 - Verkehrsmeldungen
 - Linienetz
 - Linieninfo
 - FahrInfo-App
 - Downloads
- TICKETS**
 - Tickets kaufen
 - Ticket-App
 - Preise
 - Abos
 - Tarfinformationen
- BVG TOURISTEN**
 - Mit der BVG unterwegs
 - BVG-Apps
 - BerlKönig
 - BerlKönigBC
 - Jelbi
- FÜR UNTERNEHMEN**
 - Einkauf
 - Omnibus/LKW-Service
 - Objektnutzung
 - Werbung
 - Weiterbildung
- AKTIONEN**
 - Carsharing
 - Abo65plus
- PRESSE**
 - Ansprechpartner
 - Filmen & Fotografieren
 - Pressemittellungen
 - Presseverteiler

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Please log in with your corporate ticket agreement and the password issued to you by the BVG.

Now please click on “Upload a photo”.

BVG

FAHRINFO
TICKETS
ABO
AKTUELL
SERVICE
MEINE BVG

Karriere Unternehmen Presse meinetrans.de

You are here: Home > Corporate customers

How it works

- 1 Ticket selection
- 2 Enter required information
- 3 Select and upload documents/photo
- 4 Send

Order now

Click here to
Upload a photo

DIE BVG
Kurzportrait
Profil
Publikationen
Lückenschluss US

KARRIERE
Karriere bei der BVG
Stellenangebote
Ausbildung Schüler
Ausbildung Studenten

AKTUELL
Aktuelle Meldungen
Plus Kundenmagazin
Archiv

SERVICE
Kundenservice
Kundengarantie
Barrierefrei
BVG-Shop
BVG entdecken

MEINE BVG
Meine Fahrinfo
Meine Verkehrsmeldungen
Meine Augenblicke
Meine News & Events

KONTAKT
Kundenbetreuung
Kontakt
Datenschutz
FAQ
Hilfe

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TICKETS
Tickets kaufen
Ticket-App
Preise
Abos
Tarifinformationen

BVG TOURISTEN
Mit der BVG unterwegs
BVG-Apps
BerlKönig
BerlKönig8C
Jelbi

FÜR UNTERNEHMEN
Einkauf
Omnibus/LKW-Service
Objektnutzung
Werbung
Weiterbildung

AKTIONEN
Carsharing
Abo65plus

PRESSE
Ansprechpartner
Filmen & Fotografieren
Pressemitteilungen
Presseverteiler

Enter your customer number and your year of birth (e.g. 1981).

You will find your customer number on the welcome letter from the BVG or on your bank statement in the reference for the monthly debits for the BVG. You may also ask for your customer number at any BVG customer centre; simply bring along your VBB *fahrCard*.

Then enter the sequence of letters and numbers (captcha) at the bottom of the page in the box on the right. Now click on “To step 2”.

BVG

FAHRINFO
TICKETS
ABO
AKTUELL
SERVICE
MEINE BVG

Suche

Karriere / Unternehmen / Presse / Kontakt / A-A / Deutsch

You are here: Home > Selection of customer type > Existing customer

Login

1 2 3

Customer number ?

Year of birth (of the card user):

Bitte die Zeichenfolge eingeben:
57ARK

Step 2 >

Upload your passport picture. Do this by clicking on the “Add file” button. You can only upload one passport photo.

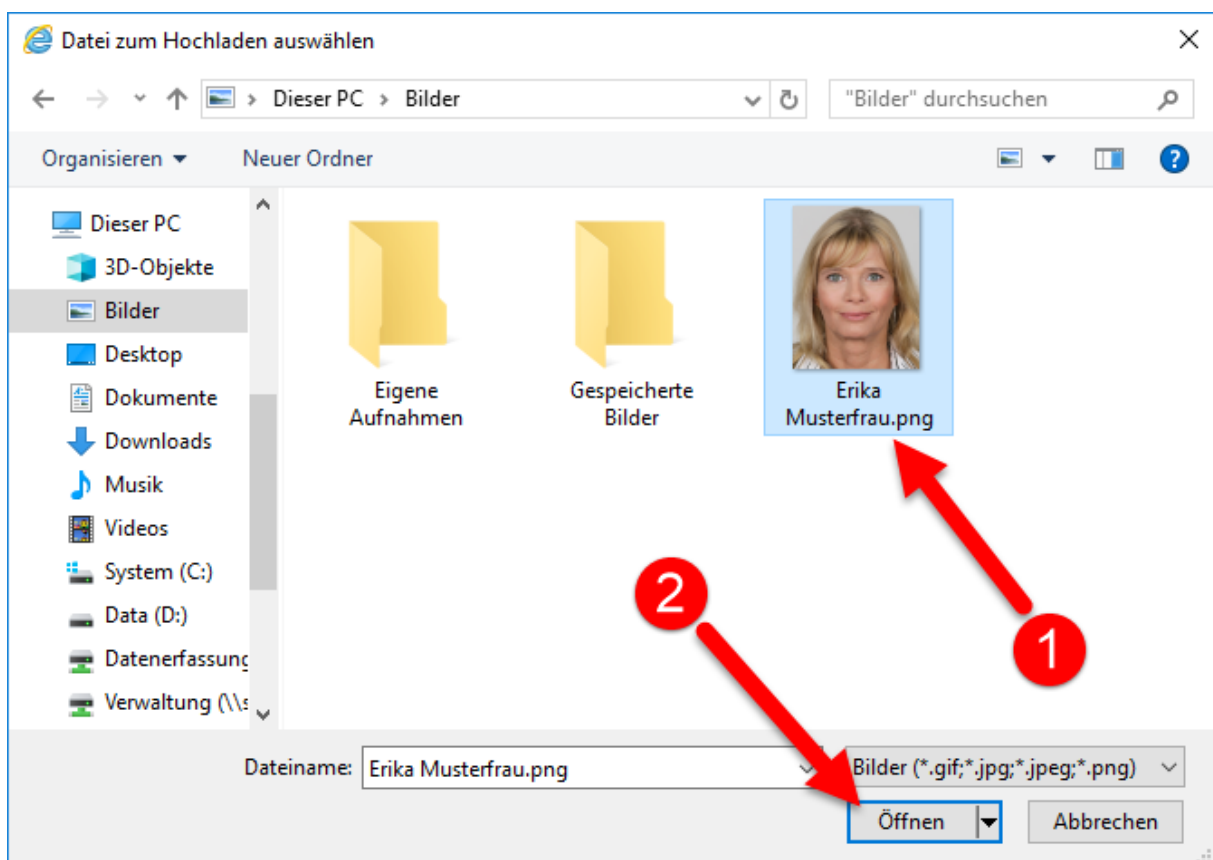
The screenshot shows the BVG website interface. On the left is a dark sidebar with the BVG logo and navigation links: FAHRINFO, TICKETS, ABO, AKTUELL, SERVICE, and MEINE BVG. The main content area has a top navigation bar with links to BVG Apps, Besondere Tickets, and Abo bestellen. Below this is the 'Add photo:' section, which contains a table with columns for Type, Number, Add, and Delete. The table has one row for 'Passport photo for VBB-fahrCard' with a '0/1' count and an 'Add file' button. Below the table is a note about file formats: '* Format: JPG, PNG, BMP, GIF max. 8 MB'. At the bottom of the section are 'Back' and 'Order summary' buttons.

Type	Number	Add	Delete
Passport photo for VBB-fahrCard	0/1	Add file	x

* Format: JPG, PNG, BMP, GIF max. 8 MB

[Back](#) [Order summary](#)

A file selection box now opens. Find the passport photo on your computer, e.g. in “Pictures”. Click on the desired picture (1) and then on “Open” (2). You can select gif, jpg, jpeg, or png files with a maximum file size of 8 MB.



The selected picture can now be edited.



Picture editing



Next

* Format: JPG,PNG,BMP,GIF max. 8MB



This button tilts the picture left. Click the button multiple times to tilt the picture further.



This button reduces the size of the picture. Click the button multiple times to reduce the picture size further.



This button undoes any changes to the picture.



This button reduces the size of the picture. Click the button multiple times to enlarge the picture further.



This button tilts the picture right. Click the button multiple times to tilt the picture further.

Once you are happy with the picture, click on "Next".

You will see that a picture was uploaded.

The screenshot shows the BVG corporate customer portal. On the left is a dark sidebar with the BVG logo and navigation links: FAHRINFO, TICKETS, ABO, AKTUELL, SERVICE, and MEINE BVG. The main content area has a breadcrumb trail: 'You are here: Home > Corporate customers > Upload picture'. Below this is a progress bar with four steps: 'Ticket selection', 'Personal details', 'Upload picture' (which is highlighted), and 'Order summary'. The 'Upload picture' section is titled 'Upload picture' and includes an 'Add photo:' label. Below this is a table with columns: Type, Number, Add, and Delete. The table contains one row: 'Passport photo for VBB-fahrCard', '1/1', 'Add file', and a delete button (a yellow square with a black 'x'). Below the table, a message states: 'File: 7photoupload.JPG Successfully added'. There is a checkbox with the text: 'I have read and understood the [information](#) relating to photos.' Below this is a note: '* Format: JPG, PNG, BMP, GIF max. 8MB'. At the bottom are two yellow buttons: 'Back' and 'Order summary'.

Type	Number	Add	Delete
Passport photo for VBB-fahrCard	1/1	Add file	

You cannot add any further pictures, but you can delete the picture you uploaded by clicking on the button and then adding a new picture as set out above.

Select the checkbox to indicate your consent to processing of the picture in compliance with data protection law and click on "To step 3".

You will now see a summary of the information you provided and the photo you uploaded.

The screenshot shows a web application interface for BVG subscription applications. On the left is a dark sidebar with navigation links: STARTSEITE, FAHRINFO, TICKETS, ABO BESTELLEN, AKTUELL, SERVICE, and MEINE BVG. Below these is a dropdown menu labeled 'Angebote für ...'. The main content area has a yellow header with a search bar and navigation links: Kontakt / Unternehmen / Karriere / Presse / A-A / English. Below the header is a breadcrumb trail: Sie sind hier: Home > Auswahl Kundenart > Bestandskunde > Dateiauswahl > Zusammenfassung. The main section is titled 'Zusammenfassung' and features a progress bar with three steps: 1, 2, and 3. Step 2 is the current step. Below the progress bar, there are two sections: 'Eingaben:' and 'Ihr Foto:'. Under 'Eingaben:', it says 'AGB zugestimmt.'. Under 'Ihr Foto:', there is a photo of a woman. Below the photo is a table titled 'Dateiuploads:' with columns 'Datei', 'Typ', and 'Dateigröße'. The table has one row with the following data: 1, Erika Musterfrau.png, Passbild für fahrCard, 409327 Bytes. At the bottom right of the table is a yellow button labeled 'Abschicken'.

STARTSEITE
FAHRINFO
TICKETS
ABO BESTELLEN
AKTUELL
SERVICE
MEINE BVG

Angebote für ...

Suche

Kontakt / Unternehmen / Karriere / Presse / A-A / English

Sie sind hier: Home > Auswahl Kundenart > Bestandskunde > Dateiauswahl > Zusammenfassung

Zusammenfassung

1 2 3

Eingaben:

AGB zugestimmt.

Ihr Foto:

Dateiuploads:

	Datei	Typ	Dateigröße
1	Erika Musterfrau.png	Passbild für fahrCard	409327 Bytes

Abschicken

If you want to upload the photo, click on “Send”.